Maryland
DEPARTMENT OF HEALTH

Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

Maryland State Board of Massage Therapy Examiners
4201 Patterson Avenue, Suite 301
Baltimore, MD 21215

September 24, 2026

BY FIRST CLASS MAIL
AND
EMAIL: heesun72@gmail.com

Hee S. Shin, RMP
343 Paladium Court
Owings Mills, Maryland 21117

RE: Case Number: 26-05M
Default Final Decision and Order of Suspension

Dear Ms. Shin:

Enclosed you will find the Default Final Decision and Order of Suspension ('Order") issued by the Maryland State Board of Massage Therapy Examiners, which suspends your registration to practice as a massage professional in the State of Maryland for a minimum of five (5) years. You may file an appeal of the Board's Final Order within 30 days as required by Maryland Rule 7-203 (see Notice of Appeal Rights on page 4 of the enclosed Order).

Sincerely,

Sharon Oliver

Sharon J. Oliver, MBA
Executive Director

Enclosure: Default Final Decision and Order of Revocation and Board Charging Documents

Cc: Tony DeFranco, AAG, Board Counsel

IN THE MATTER OF	BEFORE THE
HEE S. SHIN	MARYLAND STATE BOARD OF
Respondent	MASSAGE THERAPY EXAMINERS
License Number: R03590	Case Number: 26-05M

DEFAULT FINAL DECISION AND ORDER OF SUSPENSION

On May 27, 2026, the Maryland State Board of Massage Therapy Examiners (the "Board") issued a charging document[1] (the "Charges") to **HEE S. SHIN** (the "Respondent"), registered massage practitioner ("RMP"), registration number **R03590**, alleging that the Respondent violated the Maryland Massage Therapy Act (the "Act"), Md. Code Ann., Health Occ. ("HO") §§ 6-101 *et seq.*, specifically HO § 6-308(a)(19) as fully set forth in the Charges.

The Board's Charges notified the Respondent of the opportunity to request an evidentiary hearing before the Board. The Charges also advised that if the Respondent failed to submit a request for a hearing to the Board within thirty (30) days from the date of the issuance of the Charges, the Respondent would waive the opportunity for an evidentiary hearing. In the event of such a waiver, the Charges notified the Respondent that the Board would issue a final decision and order by default pursuant to the authority of HO § 6-308(a)-(b) and HO § 6-309(f) and Md. Code Ann., State Government ("SG") § 10-210(4) and SG § 10-221, wherein the allegations of fact in the Charges would become findings of fact, the disciplinary grounds that the Charges alleged to

[1] The Board's Charging Document consisted of one three-page letter of procedure and a five-page document entitled, "Charges Under the Maryland Massage Therapy Act." The Board's Charging Document is appended to this Order as Exhibit A and is incorporated by reference in its entirety. Addresses have been redacted to ensure confidentiality.

have been violated would become conclusions of law, and a disciplinary sanction and/or monetary penalty would be imposed.

The Board sent its Charges by regular and certified mail to the Respondent's last known address on May 27, 2026. The Board finds that the Charges were properly issued and that due and proper notice was given to the Respondent in accordance with HO § 6-309, SG § 10-207, and SG § 10-209(c). *See also*, *Maryland State Bd. of Nursing v. Sesay*, 224 Md. App. 432 (2015).

The Respondent failed to submit a request for an evidentiary hearing within thirty (30) days from the date of the issuance of the Board's Charges. Thus, the Board finds that the Respondent has waived the right to an evidentiary hearing and that the Board is authorized to issue this final decision and order by default pursuant to the authority of HO § 6-309(f) and SG § 10-210(4).

FINDINGS OF FACT

The Board adopts the allegations of fact set forth in the attached Charges as Findings of Fact.

CONCLUSIONS OF LAW

Accordingly, the Board concludes that the Respondent has violated HO § 6-308(a):

(19) Fails to cooperate with a lawful investigation conducted by the Board.

The Board also concludes that these violations of the Act most appropriately fall within category K(4) of the Board's sanctioning guidelines. *See* COMAR 10.65.09.05.K(4). The range of potential sanctions under category K(4) includes a minimum sanction of suspension for 5 years, without stay for at least 30 days, and probation for 5 years, and conditions to a maximum sanction of revocation. *Id.* In its discretion, the Board finds that the imposition of a 5-year suspension is appropriate.

ORDER

Based upon the foregoing Findings of Fact and Conclusions of Law, it is hereby:

ORDERED that the registration of the Respondent to practice as a registered massage practitioner in the State of Maryland, registration number **R03590**, is hereby **SUSPENDED** for a minimum of **FIVE (5) YEARS** from the effective date of this Order; and it is further

ORDERED that, no earlier than **FIVE (5) YEARS** from the effective date of this Order, the Respondent may submit a written petition to the Board requesting that the Board terminate the suspension of her registration and reinstate that registration to practice as a registered massage practitioner in the State of Maryland, but only if the Respondent submits to the Board, with her written petition, documentary evidence that the Board determines demonstrates that the Respondent has satisfactorily complied with all of the qualifications and requirements required under the Maryland Massage Therapy Act for reinstatement of a suspended registration; and it is further

ORDERED that the Board will not accept or consider any oral or written petition for termination of the suspension and reinstatement of the Respondent's registration that is submitted before **FIVE (5) YEARS** from the effective date of this Order; and it is further

ORDERED that for purposes of public disclosure and as permitted by Md. Code Ann., Gen. Prov. § 4-333(b)(7), this document consists of the foregoing Findings of Fact, Conclusions of Law, and Order, and is reportable to any entity to whom the Board is obligated to report; and it is further

ORDERED that this Default Final Decision and Order is a **PUBLIC RECORD** under Md. Code Ann., Gen. Prov. §§ 4-101 *et seq*. (2019 Repl. Vol.).

09/24/2026
Date

Sharon J. Oliver, MBA
Executive Director
Maryland State Board of Massage Therapy Examiners

NOTICE OF APPEAL RIGHTS

Any person aggrieved by a final decision of the Board under HO § 6-308 may take a direct judicial appeal within thirty (30) days of the date this Order is mailed, as provided by HO § 6-310, SG § 10-222, and Title 7, Chapter 200 of the Maryland Rules, including Md. Rule 7-203 ("Time for Filing Action").

DATE MAILED: September 24, 2026

Maryland
DEPARTMENT OF HEALTH
Wes Moore, Governor · Aruna Miller, Lt. Governor · Meena Seshamani, M.D., Ph.D., Secretary

Maryland State Board of Massage Therapy Examiners
4201 Patterson Avenue, Suite 301
Baltimore, MD 21215

May 27, 2026

BY FIRST CLASS MAIL
AND
CERTIFIED MAIL, RESTRICTED DELIVERY, RETURN RECEIPT REQUESTED
[redacted]

Hee S. Shin, RMP
[redacted]

RE: Notice of Charges
Registration Number: R03590
Case Number: 26-05M

Dear Ms. Shin:

The Maryland State Board of Massage Therapy Examiners (the "Board") is the state agency responsible for the regulation of the practice of massage therapy in the State of Maryland pursuant to the authority of the Maryland Massage Therapy Act (the "Act"), Md. Code Ann., Health Occ. §§ 6-101 *et seq*. Pursuant to Health Occ. § 6-308(a) and (b), the Board may reprimand any license or registration, place any license or registration on probation, suspend or revoke any license or registration, and/or impose a monetary penalty if the Board finds that the licensee or registrant has violated any of the disciplinary grounds set forth in Health Occ. § 6-308(a)(1)-(22).

Based on the allegations of fact and violation(s) of the disciplinary ground(s) cited in the enclosed document entitled *Charges Under the Maryland Massage Therapy Act* (the "Charges"), the Board intends to take disciplinary action against your registration, which may include reprimand, probation, suspension, revocation, and/or monetary penalty. This letter and the Charges constitute the notice of agency action that is required by the Maryland Administrative Procedure Act, Md. Code Ann., State Gov't ("SG") § 10-207.

Pursuant to Health Occ. § 6-309 and SG §§ 10-201 *et seq*., before the Board may take disciplinary action against your registration, the Board must give you an opportunity for a hearing before the Board. In order to receive a hearing before the Board takes disciplinary action against your registration, you **must, within thirty (30) calendar days of service of these Charges, submit a written request for a hearing to**:

Sharon J. Oliver, Executive Director
Maryland State Board of Massage Therapy Examiners
4201 Patterson Avenue, Suite 301
Baltimore, Maryland 21215

with copies mailed to:

K. F. Michael Kao, Assistant Attorney General, Administrative Prosecutor
Maryland Office of the Attorney General
Health Occupations Prosecution & Litigation Division
300 West Preston Street, Suite 201
Baltimore, Maryland 21201
michael.kao@maryland.gov

and

Tony DeFranco, Assistant Attorney General, Board Counsel
Maryland Office of the Attorney General
Maryland Department of Health
300 West Preston Street, Suite 302
Baltimore, Maryland 21201

Because your registration to practice as a registered massage practitioner in the State of Maryland is at issue, **you are strongly urged to retain and be represented by an attorney at all stages of this proceeding.** If you choose to retain counsel, please be advised that in order to represent you at any proceedings in this case, your attorney must be either admitted to the Maryland bar or specially admitted to practice law in Maryland under Maryland Rule 19-217. If you are represented by an attorney, please direct your attorney to send a written letter of appearance to the Board if they have not already done so.

If you do not request a hearing within 30 days of service of this letter, the Board will find that you have waived your opportunity for a hearing, and may, in its discretion, issue a **public** Final Decision and Order by default pursuant to Health Occ. § 6-309(f), SG § 10-210(4), and SG § 10-221, in which: (1) the allegations of fact in the Charges become findings of fact; (2) the Board will make conclusions of law that your conduct, as set forth in the findings of fact, constitutes grounds for disciplinary action under Health Occ. § 6-308; and (3) the Board will impose a disciplinary sanction against your registration, which may include reprimand, probation, suspension, revocation, and/or a monetary penalty.

If you request a hearing in writing within thirty (30) days of service of the Charges, an evidentiary hearing and a case resolution conference ("CRC") will be scheduled. The purpose of the CRC is to determine whether a reasonable opportunity exists for a resolution of your case prior to a contested evidentiary hearing. The CRC would be held without prejudice to either party, which means that the Board representatives who attend the CRC would not be permitted to consider or discuss what was said at the CRC as evidence at a subsequent evidentiary hearing in the matter (unless independent evidence

of such information is produced). **Please note that the CRC will only be scheduled if you request a hearing as described above.**

If you request a hearing and this matter is not resolved on terms and conditions approved by the Board following the CRC, an evidentiary hearing will be scheduled. An evidentiary hearing would be conducted in accordance with the Administrative Procedure Act, Md. Code Ann., State Gov't., §§ 10-201 *et seq*. At an evidentiary hearing, you would have the following rights: to be represented by counsel, to present evidence, to testify, to call witnesses to testify, to cross-examine witnesses, and to present summation and argument. To request witness subpoenas, you would need to file a written request with the Board in advance of the hearing. If you need any accommodations at a hearing, please notify the Board at least five days prior to the hearing. You may contact the Board at (410) 764-4755.

Please be advised that if a hearing is scheduled and you do not attend or participate, the Board may consider the case and issue a decision despite your absence.

Production of the Board's documents related to a charged case is governed by the Board's discovery regulations found at COMAR 10.65.02.04. Additionally, you or your attorney may contact the Administrative Prosecutor to discuss review of the Board's investigative file. The Administrative Prosecutor in this case is K. F. Michael Kao, Assistant Attorney General. If you have questions about the Charges, please contact Mr. Kao at michael.kao@maryland.gov.

Sincerely,

Sharon Oliver

Sharon J. Oliver, MBA, Executive Director
Maryland State Board of Massage Therapy Examiners

Enclosures

cc: Tony DeFranco, Assistant Attorney General, Board Counsel, MDH
Nicholas E. Johansson, Principal Counsel, HOPL
Blair Thompson, Deputy Principal Counsel, HOPL
K. F. Michael Kao, Assistant Attorney General, Administrative Prosecutor, HOPL
Abby Wyatt, Administrative Officer, HOPL

IN THE MATTER OF	**BEFORE THE MARYLAND**
HEE S. SHIN, RMP	**STATE BOARD OF**
Respondent	**MASSAGE THERAPY EXAMINERS**
Registration Number: R03590	**Case Number: 26-05M**

CHARGES UNDER THE MARYLAND MASSAGE THERAPY ACT

The Maryland State Board of Massage Therapy Examiners (the "Board") hereby charges **HEE S. SHIN, RMP** (Registered Massage Practitioner) (the "Respondent"), Registration Number R03590, with violating the Maryland Massage Therapy Act (the "Act") codified at Md. Code Ann., Health Occupations ("Health Occ.") §§ 6-101 *et seq.* (2021 Repl. Vol. & 2025 Supp.).

Specifically, the Board charges the Respondent with violating the following provision of the Act:

> **Health Occ. § 6-308. Denials, reprimands, suspensions, and revocations – Grounds.**
>
> (a) Subject to the hearing provisions of § 6-309 of this subtitle, the Board may deny a license or registration to an applicant, reprimand a licensee or registration holder, place any licensee or registration holder on probation, or suspend or revoke the license of a licensee or the registration of a registration holder if the applicant, licensee, or registration holder:
>
> . . . .
>
> (19) Fails to cooperate with a lawful investigation conducted by the Board[.]

ALLEGATIONS OF FACT[1]

The Board bases its charges on the following facts that the Board has reason to believe are true:

1. At all times relevant, the Respondent was registered to practice massage therapy in the State of Maryland. The Respondent initially was registered as a Registered Massage Practitioner in Maryland on May 16, 2023. The Respondent's registration is set to expire on October 31, 2026, subject to renewal.

2. On or about July 28, 2025, the Board received information that on or about June 27, 2025, the Idaho Board of Massage Therapy (the "Idaho Board") denied the Respondent's application for licensure to practice massage therapy based on fraudulent misrepresentation in her application.

3. After receiving the information, the Board initiated a complaint against the Respondent on or about August 27, 2025, and began an investigation of the Respondent.

4. By letter dated October 31, 2025, a Board investigator requested that the Respondent submit to a virtual interview scheduled for November 12, 2025, at 1:00 p.m. as part of the Board's investigation. The letter was sent to the Respondent's address of record with the Board by certified mail and by email. On the same day, the Respondent responded to the Board investigator's email message asking for more information.

5. The Respondent failed to appear for the Board interview scheduled for November 12, 2025, at 1:00 p.m.

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[1] The Statement regarding the Respondent's conduct identified herein are intended to provide the Respondent with reasonable notice of the asserted facts. They are not intended as, and do not necessarily represent, a complete description of the evidence, either documentary or testimonial, to be offered against the Respondent.

6. By letter dated November 12, 2025, the Board investigator made a second request that the Respondent submit to a virtual interview scheduled for November 18, 2025, at 1:00 p.m. The letter was sent to the Respondent's address of record with the Board by certified mail and by email.

7. The Respondent again failed to appear for the Board interview scheduled for November 18, 2025, at 1:00 p.m.

8. By letter and subpoena *Ad Testificandum* dated November 12, 2025, the Board directed that the Respondent appear for a virtual interview scheduled for December 4, 2025, at 1:00 p.m. The letter was sent to the Respondent's address of record with the Board by certified mail and by email. On the same day, the Board investigator received an email response from the Respondent requesting that the interview be rescheduled. The Board investigator replied by email that the interview scheduled for December 4, 2025, at 1:00 p.m. would proceed as scheduled. By email dated November 29, 2025, the Board investigator received an email from the Respondent declining the virtual interview scheduled for December 4, 2025, at 1:00 p.m.

9. The Respondent failed to appear for her virtual Board interview on December 4, 2025, at 1:00 p.m.

GROUNDS FOR DISCIPLINE

The Respondent's actions, or lack thereof, as described above constitute failing to cooperate with a lawful investigation conducted by the Board, in violation of Health Occ. § 6-308(a)(19).

NOTICE OF POSSIBLE SANCTIONS

If, after a hearing, the Board finds that there are grounds for action under Health Occ. § 6-308(a)(19), the Board may impose disciplinary sanctions against the Respondent or the Respondent's registration in accordance with its Sanctioning Guidelines under COMAR 10.65.09 *et seq.*, including reprimanding the Respondent, placing the Respondent on probation, or suspending or revoking the Respondent's registration, and may impose a monetary fine.

NOTICE OF OPPORTUNITY FOR HEARING

In accordance with the Administrative Procedure Act, Md. Code Ann., State Gov't §§ 10-201 *et seq.*, the Board hereby notifies the Respondent of her opportunity for a hearing before the Board makes a final decision in this case. In order to receive a hearing before the Board takes disciplinary action in this matter, the Respondent must, **within thirty (30) calendar days** of service of these Charges, submit a written request for a hearing to:

Sharon J. Oliver, Executive Director
Maryland State Board of Massage Therapy Examiners
4201 Patterson Avenue, Suite 301
Baltimore, Maryland 21215

If a request for a hearing is made, a hearing before the Board will be scheduled. If the Board does not receive a written request for a hearing **within thirty (30) days** from service of these Charges, the Board will find that the Respondent waived her opportunity for a hearing, and may, in its discretion, issue a **public** Final Decision and Order by default pursuant to Health Occ. § 6-309(f), SG § 10-210(4), and SG § 10-221, as described in the letter to the Respondent enclosed with this document.

05/27/2026
Date

Sharon Oliver
Sharon J. Oliver, MBA, Executive Director
Maryland State Board of Massage Therapy Examiners